



LEARNING AVAILABLE TO GMB MEMBERS IN WALES

Access to over 550 FREE Online Training Courses, all accredited by the CPD institute

List of courses in Appendix or can be viewed online @ GMB Learning Academy (SST Site):

<https://staffskillstraining.co.uk/courses/all/>

NOTE: *These courses are exclusive to GMB Members in the Wales & Southwest Region
Non-members / families / friends can complete any course at a discount of 65%*

FREE Online Courses in Industry Recognised Qualifications such as:

NOTE: *These courses are available FREE at the point of application to Members only*

- Accountancy - AAT (various)
- Accountancy - CIMA (various)
- Accountancy - Sage 50
- Mortgage Advice - CEMAP Certificates (various)
- COMPTia Fundamentals - Computing / ICT
- ITIL Foundation - Computing / ICT
- Microsoft Office - Computing / ICT
- IOSH - Health & Safety
- NEBOSH - Health & Safety
- Prince2 Foundation - Project Management

The courses below can be part funded or full funded with WULF¹

NOTE: *Guide cost (Business Admin Certificate = £249). Member would pay for course on application and claim costs back from GMB WULF Project*

- Allergy Awareness for those Working in Adult Social Care
- Allergy Awareness for those Working in the Service Sector
- Allergy Awareness for those Working with Children
- Award in Awareness of Substance Misuse
- Award in Mental Health
- Behaviour that Challenges Children
- Certificate in Awareness of Bullying in Children and Young People
- Certificate in Awareness of Mental Health Problems
- Certificate in Cleaning Knowledge & Skills
- Certificate in Common Health Conditions
- Certificate in Counselling Skills
- Certificate in Event Planning
- Certificate in Falls Prevention Awareness
- Certificate in Improving Personal Exercise, Health and Nutrition
- Certificate in Information, Advice or Guidance
- Certificate in Introducing Caring for Children and Young People
- Certificate in Lean Organisation Management techniques
- Certificate in Preparing to Work in Adult Social Care

¹ WULF = Welsh Union Learning Fund

To start any course, or for any learning query contact:

Your local Rep OR email: michael.wilson@gmbactivist.org.uk



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The courses below can be part funded or full funded using WULF²

NOTE: *Guide cost (Business Admin Certificate = £249). Member would pay for course on application and claim costs back from GMB WULF Project*

- Certificate in Principles of Business Administration
- Certificate in Principles of Customer Service
- Certificate in Principles of Dementia Care
- Certificate in Principles of Team Leading
- Certificate in Principles of Working with Individuals with Learning Disabilities
- Certificate in the Principles of Care Planning
- Certificate in the Principles of end-of-Life Care
- Certificate in the Principles of the Mental Health Care Worker
- Certificate in the Principles of the Prevention & Control of Infection in Health Care Settings
- Certificate in Understanding Autism
- Certificate in Understanding Behaviour that Challenges
- Certificate in Understanding Children and Young People's Mental Health
- Certificate in Understanding Common Childhood Illnesses
- Certificate in Understanding Dignity and Safeguarding in Adult Health and Social Care
- Certificate in Understanding Nutrition and Health
- Certificate in Understanding Retail Operations
- Certificate in Understanding Specific Learning Difficulties
- Certificate in Understanding the Care and Management of Diabetes
- Certificate in Understanding the Safe Handling of Medication in Health & Social Care
- Extended Certificate in Understanding Stewarding at Spectator Events
- Improving Service User Experience in Health & Social Care
- IT User Skills
- Principles for Digital Skills

Following Courses available to GMB Members in Wales, with a Personal Learning Account.

NOTE: Fully Funded using Personal Learning Accounts (Only available to those earning less than £26k P.A or those on Furlough – Other criteria applies)

Also available to their families / friends if they resident in Wales

Courses – Normally held at College

- AAT Diploma in Accounting Level 3
- AAT Professional Diploma in Accounting Level 4
- Project Management Principles - Diploma in Project Management Level 4
- Award by University of South Wales Professional Graduate Certificate in Education (PgCE) in Post compulsory Education and Training (PcET)
- Building Maintenance Multi-Trade Repair and Refurbishment Operations (Construction)

² WULF = Welsh Union Learning Fund

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

Following Courses available to GMB Members in Wales, with a Personal Learning Account.

Courses – Normally held at College (*Continued*)

- Certificate in Higher Education in Substance Misuse Level 4
- CILEx Diploma in Law and Practice Level 6
- CISCO
- Cloud Essentials - COMPTIA
- CompTIA A+
- Construction Site Management
- HNC Engineering Level 4
- HND Engineering Level 5
- ICA Certificate in Compliance
- Microsoft (MTA)
- Producing CAD Models (Drawings) using a CAD System - 3D
- Producing Mechanical Engineering Drawings using a CAD System - 2D
- Using Computer Software Packages to Assist with Engineering Activities Level 2

Online Only Courses

- AAT Advanced & Professional in Accounting (Level 3 & 4)
- AAT Advanced Diploma in Accounting (Level 3) eLearning and Books
- AAT Level 3 Advanced Diploma in Bookkeeping eLearning and Books
- Agile Project Management Foundation & Practitioner Training with Exams
- Agile Project Management Foundation & Practitioner Training with Exams
- AWS Cloud & Architect Associate Programme
- AWS Cloud & Architect Professional Programme
- AWS Cloud Computing Certification Programme with Job Placement
- BCS Accredited International Diploma in Business Analysis
- CEH Certified Ethical Hacker (EC-Council)
- Change Management Foundation & Practitioner Training with Exams
- COBIT 5 Foundation Course and Exam
- CompTIA A+ (220-1001 & 220-1002 Core Series) Training with Live Labs & Official Exams
- CompTIA A+ (220-1001 & 220-1002 Core Series) Training with Live Labs and Exams
- CompTIA Advanced Security Practitioner with Live Labs and Exam
- CompTIA Cyber Security Analyst+ with Live Labs and Exam
- CompTIA Network+ N10-007 Course with Live Labs incl. Exam
- CompTIA Network+ N10-007 Course with Live Labs incl. Exam
- CompTIA Security+ SY0-501 Course with Live Labs incl. Exam
- Cyber Security Certification Programme with Job Placement
- IT Support Certification Programme with Job Placement
- ITIL® 4 Foundation with Exam
- ITIL® 4 Foundation with Exam
- Lean Six Sigma Black Belt
- Lean Six Sigma Green Belt

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

Following Courses available to GMB Members in Wales, with a Personal Learning Account.

Online Only Courses (*Continued*)

- Lean Six Sigma Yellow Belt
- Level 4 Professional Diploma in Accounting Books
- MCSA SQL Server 2012 - Administering SQL Server 2012 Databases (70-462)
- MCSA Windows Server 2012 - Administering Windows Server 2012 (70-411)
- MCSA Windows Server 2012 - Installing and Configuring Windows Server 2012 (70-410)
- Microsoft Office 365 Fundamentals (MS-900)
- Microsoft Office 365 Identities & Requirements (MS-100)
- Microsoft Windows 10 (MD-100)
- Official CompTIA A+ Technician, Network+, Security+ Training, Live Labs & Official Exams
- PRINCE2 Agile® Foundation & Practitioner
- PRINCE2 Agile® Foundation & Practitioner Online
- PRINCE2® Foundation & Practitioner Training & Exam - Online (6th Edition)
- PRINCE2® Foundation & Practitioner Training & Exam (6th Edition)
- Project Management Professional (PMP)
- Project Manager Director Pack
- Project Manager Expert Pack

Under WULF (Welsh Union Learning Fund):

All members are entitled to apply for a contribution to new courses (either Tutor Led or Online). This contribution can sometimes be in addition to the courses etc already mentioned. The support is generally available in learning such as:

- Corona Virus Awareness Training
- CV Writing / Interview Skills
- Essential Skills – Numeracy, Literacy or ICT
- Health & Safety (e.g., IOSH or NEBOSH)
- Kickstart (19 – 24-year Olds)
- Mental Health Training

Other learning opportunities would be considered. Generally, contributions up to £300 are available, although slightly higher amounts maybe possible.

ALL Members (plus Families or Friends)

Able to be signposted to Other Online Providers where over 1100 Courses can be studied for FREE. GMB Learning Team hold a Database of these courses / providers. Providers such as Open University / Allison.com etc.

NOTE: All these providers have no direct association with the GMB, and the GMB doesn't endorse any of the courses they offer.

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

APPENDIX: FULL LIST OF ONLINE COURSES AVAILABLE ON GMB LEARNING ACADEMY

Admin/Secretarial/HR

- Admin, PA and Secretarial Certification
- Becoming an Executive PA Certification
- Dental Practise Administration Certificate
- Executive Admin and PA Certification Level 3
- Executive Secretarial, Admin and PA Diploma – Accredited (Level 3)
- Legal Secretary Certification Level 3
- Medical Receptionist Administration Certification
- Medical Secretary Certification
- Minute Taking Certification
- Office and Reception Management Certification
- Organisational Skills for Administrators Certification
- PA Telephone Skills Certification
- Reception Skills Certification
- Touch Typing Shorthand Certification
- The Effective Secretary Certification

Business

- Affiliate Marketing Certification
- Agenda Setting Certification
- Animal Physiotherapy Certification
- Business Letter Writing Certification
- Business Plan Writing Certification
- Business Report Writing Certification
- Call Centre Skills Certification
- Canine Communication Diploma
- Cattery Business Certification
- Cleaning Certification
- Communication Barriers in the Workplace Certification
- Communication Skills
- Conducting Rewarding Meetings Certification
- Connecting with Customers Certification
- Consequences of Careless Social Media Use in the Workplace Certification
- Consumer Rights Awareness Certification
- Costs, Volumes and Profits Certification
- Create an Online Business Certification
- Creating and Maintaining a Successful Organisation Certification

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

Business (Continued)

- Creating Lively and Effective Meetings Certification
- Data Analysis Certification
- Data Protection Certification
- Data Protection in the Workplace Certification
- Delegation of Authority Certification
- Delivering Useful Feedback in a Corporate Setting Certification
- Developing a Compensation & Benefits Package Certification
- Developing and Implementing New Admin Systems Certification
- Developing Employees Certification
- Disability Awareness Certification
- Document Presentation Certification
- Domestic and Commercial Cleaning Certification
- Email Etiquette Certification
- Email Management and Ethics Certification
- Employee Motivation Certification
- Extrinsic and Intrinsic Rewards Certification
- Facebook for Business Certification
- Fashion Design Diploma
- Foundation in Business Skills Certification
- From Business Ideas to Success Certification
- Front Desk Safety and Security Certification
- Gaining Customer Testimonials Certification
- GDPR Certification
- GDPR in The Workplace Certification
- Global Anti-bribery and Corruption Certification
- How to Effectively Motivate your Employees Certification
- How to Handle Social Media Criticism Certification
- Importance of Good Housekeeping at Work Certification
- Interior Design Diploma
- International Massage Diploma
- Introduction to Animal Care Certification
- Introduction to Cat Behaviour Certification
- Introduction to Cat Grooming and Health Certification
- Introduction to Feline Care Certification
- Introduction to Kennel and Cattery Management Certification
- Introduction to Reptile Care Certification
- Key Account Management Certification
- LinkedIn for Business Certification

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

Business (Continued)

- Maintaining Employee Records Certification
- Makeup Artist Diploma
- Making Meetings Matter Certification
- Managing Emotions at Work Certification
- Managing People Certification
- Managing your Workload Certification
- Master Planning Certification
- Mindful Listening Certification
- Motivating Colleagues to Perform Certification
- Nail Technician Award Diploma
- Negotiation Skills Certification
- Office Etiquette Certification
- Online Reputation Management Certification
- Operations Management Certification Level 2
- Organising and Chairing Meetings Certification
- PCI DSS Certification
- PR Certification
- Preventing Workplace Discrimination Certification
- Professional Retail Management Certification Project Design Certification
- Project Development and Testing Certification
- Project Management Foundation (Small Projects) Certification
- Project Preparation Certification
- Proof Reading Basics Certification
- Rabbit Care Certification
- Rat/Mouse/Hamster Care Certification
- Remote Worker & Business Travel Certification
- Researching Certification
- Retaining your Best People Certification
- Selling your Arts and Crafts Certification
- Sexual Harassment Awareness Certification
- Skype for Business Certification
- Staff Retention Techniques Certification
- Starting an Ecommerce Business Certification
- Strategic Planning / Mission Statement Certification
- Stray and Feral Welfare Management Certification
- Stress Management in the Workplace Certification
- Tackling Sensitive Workplace Conversations Certification
- Telephone Etiquette Certification

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

Business (Continued)

- The Freedom of Information Act Certification
- The General Data Protection Regulation Certification
- The HMT Sanctions List Certification
- The Human Element of Fraud Certification
- The National Minimum Wage Certification
- The Office Layout Certification
- The Reception Workstation Certification
- Time and Priority Management at Work Certification
- Training Delivery and Evaluation Certification
- Twitter for Business Certification
- UK Employment Law Certification
- Unconscious Bias Certification
- Visual Merchandising Certification
- Wages and Benefits Certification
- Working with Aggressive People Certification
- Workplace Monitoring and Data Protection Certification
- Veterinary Assistant
- Oven Cleaning Business
- Kick Start your Career Certification
- Becoming a Personal Stylist Certification

Computing/Technology

- Adobe Illustrator Certification Level 1
- Blog Creation Management Certification
- C++ Certification Level 1
- Coding Foundations Certification
- Computer Maintenance Certification
- Computers and Internet for Beginners Certification
- CSS Certification Level 1
- Digital Art Tools for Photoshop Certification
- Excel Macros Certification
- How to Earn Online Certification
- HTML 5 Certification Level 2
- HTML and CSS Certification Level 1
- Introduction to AutoCAD Certification
- Introduction to AWS Certification
- Introduction to Cloud Computing Certification
- Introduction to Gaining a Cisco Certification – Certificate

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Computing/Technology

- Introduction to IoT-Internet of Things Certification
- Introduction to Link Building for SEO Certification
- Introduction to VoIP Certification
- IT Certification Level 2
- IT Security Certification
- Java Certification Level 1
- jQuery Certification Level 1
- Link Building for SEO Certification
- Microsoft Excel Certification Level 1
- Microsoft Excel Certification Level 1-3
- Microsoft Excel Certification Level 2
- Microsoft Excel Certification Level 3
- Microsoft Outlook Certification Level 3
- Adobe Illustrator Certification Level 1
- Blog Creation Management Certification
- C++ Certification Level 1
- Coding Foundations Certification
- Computer Maintenance Certification
- Computers and Internet for Beginners Certification
- CSS Certification Level 1
- Digital Art Tools for Photoshop Certification
- Excel Macros Certification
- How to Earn Online Certification
- HTML 5 Certification Level 2
- HTML and CSS Certification Level 1
- Introduction to AutoCAD Certification
- Introduction to AWS Certification
- Introduction to Cloud Computing Certification
- Introduction to Gaining a Cisco Certification – Certificate
- Introduction to IoT-Internet of Things Certification
- Introduction to Link Building for SEO Certification
- Introduction to VoIP Certification
- IT Certification Level 2
- IT Security Certification
- Java Certification Level 1
- jQuery Certification Level 1
- Link Building for SEO Certification
- Microsoft Excel Certification Level 1

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

- Microsoft Excel Certification Level 1-3
- Microsoft Excel Certification Level 2
- Microsoft Excel Certification Level 3
- Microsoft Outlook Certification Level 3
- Microsoft Word Certification Level 3
- Microsoft Teams

Customer Care

- Caring for Your Customers' Needs Certification
- Complaints Handling Certification
- Consumer Rights Awareness Certification
- Customer Care Certification
- Customer Relationship Management
- Customer Retention Certification
- Customer Service in Fashion Shops Certification
- Customer Services Certification Level 3
- Dealing with Customer Complaints Certification
- Electronic Customer Service Certification

Customer Care (*Continued*)

- Face to Face Customer Service Certification
- Helpdesk Support Analyst Certification
- Identifying and Exceeding Customer Expectations Certification
- Is the Customer Always Right Certification
- Managing and Improving Customer Service Process Certification
- Meeting and Greeting Customers Certification
- Rescuing Difficult Customers Certification
- Telephone Customer Services Certification

Education

- Caring for Your Customers' Needs Certification
- Complaints Handling Certification
- Consumer Rights Awareness Certification
- Customer Care Certification
- Customer Relationship Management
- Customer Retention Certification
- Customer Service in Fashion Shops Certification
- Customer Services Certification Level 3
- Dealing with Customer Complaints Certification

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

- Electronic Customer Service Certification
- Face to Face Customer Service Certification
- Helpdesk Support Analyst Certification
- Identifying and Exceeding Customer Expectations Certification
- Is the Customer Always Right Certification
- Managing and Improving Customer Service Process Certification
- Meeting and Greeting Customers Certification
- Rescuing Difficult Customers Certification
- Telephone Customer Services Certification
- Teaching Phonics Level 2 Certification
- The Key Stages of the National Curriculum Certification
- What Can you Trust Certification Introduction to Maths

Finance

- Budgeting Basics Certification
- Budgeting Like a Boss Certification
- Cash Flow Statements and Logistics Certification
- Cryptocurrency Certification
- Finance for Non-Finance Managers Certification
- Financial Documents 101 Certification
- Fraud Detection Certification
- Fraud Management & Anti-Money Laundering Awareness Certification Level 2
- Fundamental Concepts of Fraud Certification
- How to Run an Efficient Payroll Certification
- Identity Theft Awareness Certification
- Introduction to Accounting Certification
- Introduction to Tax Accounting Certification
- Investing in Gold and Silver Certification
- Payroll – How to Calculate Net and Gross Pay Certification
- Payroll Systems – The Basics Certification
- Payroll Systems and Management Certification Level 2
- Personal Finance Certification
- Property Development Certification
- Retail Banking Certification
- The Cash Flow Statement Certification
- The Financial Services and Markets Act Certification
- The Proceeds of Crime and Terrorism Acts Certification
- Understanding Mortgages and Personal Finance Certification
- Understanding The National Insurance Contributions System Certification

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- Understanding the PAYE System Certification
- What is Money Laundering? Certification
- When Employees Pay Less than the NIC Certification
- Wills and Probate Certification
- Xero UK Certification

Fitness

- Diets Explained- Facts, Trends, and Myths
- Exercising at Home & Outdoors
- Finding Motivation to Get Fit and Stay Fit
- Fitness Diploma (Personal Trainer / Fitness Instructor)
- Healthy Eating at Work Certification
- Herbal Health Certification
- Holistic Health Certification
- How to Improve your Mental Health Certification
- How to Improve your Physical Health Certification
- How to Improve your Sleep Certification
- How to Stop Smoking Certification
- Meal Planning
- Reducing Stress (Techniques to Relax) Certification
- Reducing Stress with Meditation and Visualisation Certification
- Sports Science and Therapy Certification
- The Benefits of Tai Chi Certification

Health and Safety

- Alcohol at Work Awareness Certification
- Asbestos Awareness Certification
- Basic Fire Safety Awareness Certification
- Cable and Wire Management Certification
- Carbon Monoxide Awareness Certification
- Coronavirus Awareness Certification
- COSHH Awareness Certification
- Crowd Management Certification
- Dangers of Sleep Deprivation Certification
- Dangers of Working at Night Certification
- Dealing with Workplace Violence Certification
- Display Screen Equipment Awareness Certification
- Driver Safety Awareness Certification

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Health and Safety (Continued)

- Electrical Safety in the Workplace
- Ergonomics – Steps to Reduce Workplace Related Injuries Certification
- Essential Health and Safety in the Workplace (UK)
- Eye Safety in the Workplace Certification
- Fire Marshall Certification
- Fires and Explosions in the Workplace Certification
- First Aid Appointed Person Certification
- Food Allergen Awareness Certification
- Food Safety Cross Contamination Certification
- Food Safety Level 1 Certification
- Food Safety Level 2 Certification
- Food Safety Level 3 Certification
- Food Safety Level 4 Certification
- HACCP Certification
- Hazard Identification and Risk Control Certification
- Head Protection Certification
- Health & Safety for Homeworkers
- Health and Safety – We Are All Responsible Certification
- Health and Safety Basics and Essentials Certification Health and Safety for Events Certification
- Health and Safety in the Workplace (UK) Certification
- Introduction to Emergency Procedures in the Workplace Certification
- Lockdown Training Certification
- Lone Working Certification
- Manual Handling certification
- Mobile Phones and Driving Certification
- Noise and Hearing Protection Certification
- Noise and Vibration Awareness Certification
- Personal Safety Certification
- Preventing Slips and Trips in the Workplace Certification
- RIDDOR Certification
- Risk Assessment in the Workplace Certification
- Speeding on Site Awareness Certification
- Step Ladder Safety Awareness Certification
- The Dangers of Construction Dust Certification
- The Dangers of Texting While Walking Certification
- Travel Safety for Women Certification
- Understanding Fire Extinguishers Certification
- Working at Height Awareness Certification

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

- Working in Confined Spaces Certification
- Working with Lift Trucks Certification

Health and Social Care

- ADHD Awareness Certification
- Advanced Cognitive Behavioural Therapy Certification (CBT)
- Anxiety Awareness Certification
- Asperger Syndrome Awareness Certification
- Assessing Mental Capacity Certification
- Autism Awareness Certification
- Bipolar Awareness Certification
- Blood-borne Pathogens & Exposure Control Plan Certification
- Borderline Personality Disorder Awareness Certification
- Caring for the Elderly Certification
- Cerebral Palsy Awareness Certification
- Child Neglect Awareness Certification
- Child Protection Certification
- Child Protection in Sport Certification
- Child Sexual Exploitation Awareness Certification
- Cognitive Behavioural Therapy Certification (CBT)
- Concussion Awareness Certification
- Dealing with Stress, Anxiety, Depression and Violence in the workplace Certification
- Depression Awareness Certification
- Deprivation of Liberty Safeguards Certification
- Diabetes Awareness Certification
- Dialectical Behaviour Therapy Certification
- Disability Awareness Certification
- Domiciliary Care Certification
- Drug and Alcohol Addiction Awareness Certification
- Duty of Care Certification
- Dyslexia Awareness Certification
- Eating Disorder Awareness Certification
- Emergency First Aid in the Workplace Certification
- End of Life Care Certification
- Epilepsy Awareness
- Health and Social Care Certification Level 3
- Infection Control Certification
- Introduction to Educational Psychology Certification
- Introduction to Independent Living Certification

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LEARNING AVAILABLE TO GMB MEMBERS IN WALES

Health and Social Care *(Continued)*

- Introduction to REBT: Rational Emotive Behaviour Therapy Certification
- Introduction to Sports Nutrition Certification
- Legionnaires Disease Awareness Certification
- Mental Health First Aid Certification
- Nutrition and Hydration Certification
- Nutrition Diploma
- Nutrition for Diabetes Certification
- Nutrition for Older Adults Certification
- People Handling Certification
- Plant-Based Nutrition Certification
- PPE Awareness Certification
- Preventing Falls in Older People Certification
- Privacy and Dignity Certification
- Recruiting Staff in the Healthcare Sector Certification
- Safe Handling of Medicines Foundation Certification
- Safeguarding Adults Certification
- Safeguarding Children Certification
- Safeguarding Vulnerable Adults Certification
- Self-harm Awareness Certification
- Sepsis Awareness Certification
- Sharps Injuries Awareness Certification
- Stroke Awareness Certification
- Supporting People with Physical Disabilities Certification
- UTI Sepsis Certification
- Workplace Hygiene Certification
- Introduction to Midwifery

Hobbies & Lifestyle

- Animal Physiotherapy Certification
- Canine Communication Certification
- Cattery Business Certification
- Children's Story Writing Diploma
- Colour Therapy Certification
- Crime Writing Diploma
- Crystal Healing Certification
- Dog Grooming Diploma
- Exercising at Home or Outdoors Certification

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Hobbies & Lifestyle (Continued)

- Fitting Room Advise Certification
- Floristry Academy Diploma
- Full Body Massage
- Garden Design and Maintenance Diploma
- International Massage Diploma
- Introduction to Animal Care Certification
- Introduction to Cat Behaviour Certification
- Introduction to Cat Grooming and Health Certification
- Introduction to Feline Care Certification
- Introduction to Feng Shui Certification
- Introduction to Kennel and Cattery Management Certification
- Introduction to Photography Certification
- Introduction to Reptile Care Certification
- Kids Party Planner
- Makeup Artist Diploma
- Nail Technician Diploma Award
- Painting and Decorating Certification
- Pet Psychology Diploma
- Rabbit Care Certification
- Rat/Mouse/Hamster Care Certification
- Reflexology
- Reiki Certification
- Script Writing Certification
- Selling Your Arts and Crafts Certification
- Stray and Feral Welfare Management Certification
- Tarot Card Reading Certification
- Travel Writing Certification
- Urban Gardening
- Writing Skills Certification
- Zen Gardening Certification

Hospitality & Tourism

- Event Management Logistics and Troubleshooting Certification
- Events Management Certification Level 2
- Events Management UK Certification
- Hotel Management Certification Level 3
- Hotel Reception Administration Certification
- Hotel Reception Certification

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- Restaurant Management Certification Level 2
- Travel and Tourism Certification Level 2
- Kids Party Planner Certification

Human Resources

- Event Management Logistics and Troubleshooting Certification
- Events Management Certification Level 2
- Events Management UK Certification
- Hotel Management Certification Level 3
- Hotel Reception Administration Certification
- Hotel Reception Certification
- Restaurant Management Certification Level 2
- Travel and Tourism Certification Level 2
- Kids Party Planner Certification HR: Protecting Confidentiality Certification
- HR: Working with Vendors Certification
- Human Capital Management Certification
- Human Resources Certification Level 2
- Introduction to Contracts Of Employment Certification
- Introduction to Employment Law Certification
- Modern Slavery Awareness Certification
- Onboarding Best Practices Certification
- Onboarding Tools Certification
- Parental Rights Certification
- Recruitment Consultant Certification
- Recruitment Strategies Certification
- Sick Leave Certification
- Termination of Employment Certification

Medical & Mental Health

- Chinese Medicine Certification
- Concussion Awareness Certification
- Coronavirus Awareness
- Counselling Certification
- Dementia Awareness Certification
- Dental Care Certification
- Depression Awareness Certification
- Diabetes Awareness Certification
- Eating Disorder Awareness Certification

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Medical & Mental Health *(Continued)*

- Epilepsy Awareness
- Health and Wellbeing Certification
- Introduction to Child Counselling Certification
- Introduction to Psychology Certification
- Legionnaires' Disease Awareness Certification
- Medical Acupuncture Certification
- Mental Health Awareness Certification
- Mental Health First Aid Certification
- Mental Wellbeing in Children and Young People Certification
- Pharmacy Assistant Certification
- Sepsis Awareness Certification
- Stress Management Certification
- UTI Sepsis Certification

Personal Development

- Advanced English Spelling Certification
- Anger Management Certification
- Assertiveness Skills Certification
- Body Language Certification
- Boost Your Concentration Certification
- Building Your Confidence and Self-Esteem Certification
- Commitment to Consistency Certification
- Communication Basics Certification
- Decoding Direct/Indirect Messages Certification
- Effective Decision-Making Certification
- EFT – Emotional Freedom Technique Certification
- Emotional Intelligence Certification
- Handling Conflict in High-Value Relationships
- Handling Conflict in Low-Value Relationships Certification
- Hourly Planning and Habits Certification
- How to Build Resilience Certification
- How to Programme Your Mind for Success Certification
- How to Stop Procrastinating Certification
- Identifying Causes of Conflict Certification
- Improve Your Assertiveness Certification
- Improve Your Social Skills Certification
- Improving Personal Effectiveness Certification
- Interpersonal Skills Certification

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Personal Development *(Continued)*

- Learn Speed Reading Certification
- Learning Impressive Telephone Techniques Certification
- Learning Strategies Certification
- Learning to Learn Certification
- LGBTQ Awareness Certification
- Listening Skills Certification
- Master Talking to Anyone Certification
- Memory Enhancement Certification
- Mindful Listening Certification
- Mindfulness Certification
- Motivation Skills Certification
- Myers–Briggs Theory and Test Certification
- Neuro-Linguistic programming Certification
- Neuroplasticity: Rewire Your Brain for Success Certification
- Preparing for an Exam Certification
- Problem Solving Certification
- Promoting Positive Behaviour Certification
- Success Habits Certification
- The Art of Persuasion Certification
- The Basics of Critical Thinking Certification
- The Importance of Ethics Certification
- The Power of the Mind Certification
- The Science of Happiness Certification
- The Secrets of Body Language Certification

Professional Development

- Boost Your Work Efficiency Certification
- Career Planning Certification
- Confidence On Camera Certification
- Dealing with Difficult People and Situations Certification
- Developing a Career Strategy Certification
- Establishing Credibility as a Speaker Certification
- Extremism and Terrorism Awareness Certification
- How to Handle Criticism at Work Certification
- How to Write Better Emails Certification
- Influencing People Certification
- Interviewing Skills and CV Writing Certification
- Interviewing Skills Certification
- Life Coaching Certification

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- Mentoring and Coaching People Certification
- Note Taking Certification
- Practical Leadership Skills Certification
- Presentation Skills Certification
- Prioritisation Certification
- Public Speaking Certification
- Punctuation Mastery Certification
- Questioning and Listening Techniques Certification
- Rational Decision Making Certification
- Win-Win Negotiations for Conflict Resolution Certification

Sales/Marketing

- Achieving Sales on the Telephone Certification
- Advertising and Marketing Certification Level 2
- Body Language as a Sales Tool Certification
- Buying and Selling Online Certification
- Closing Techniques Certification
- Cold Calling Certification
- Content Creation Certification
- Converting Leads into Sales Certification
- Copywriting Masterclass Certification
- Creating a Marketing Plan Certification
- Digital Marketing Certification Level 2
- Estate Agency – Scottish System Certification
- Evaluating a Marketing Plan Certification
- Handling Objections & Overcoming Barriers to Sales Certification
- How Retargeting Works Certification
- How to Become a Social Media Influencer Certification
- How to Close More Sales Certification
- Instagram Marketing Certification
- Introduction to Google Ads Certification
- Introduction to Reddit Marketing Certification
- Introduction to S
- Social Media Careers Certification
- Key Mistakes to Avoid When Marketing Certification
- Make an Impression Every Time Certification
- Making Your Sales Pitch Certification
- Managing a Sales Team Certification
- Marketing Certification Level 2

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Sales/Marketing (Continued)

- Marketing Plan Writing Certification
- Negotiating and the Concept of the Three P's Certification
- Networking for Sales Professionals Certification
- Product Pricing and Sales Negotiation Certification
- Retail Analytics Certification
- Sales Certification Level 2
- Sales Funnels for Beginners Certification
- Sales Pitching Certification
- Sales Talk – Understanding the Jargon Certification
- Sales Tools and Technology Certification
- SEO for Business Certification
- Skills to Succeed at Selling Certification
- Social Media for Business Certification
- Social Media Marketing Certification
- The Four P's of Marketing Certification
- The Power of Influence & Motivating People to Buy Certification
- The Purpose of Advertising Certification
- Writing Sales Proposals Certification
- YouTube Channel Marketing Certification
- YouTube Masterclass Certification
- Facebook Advertising
- Reddit Marketing Certification

Teams & Management

- Communication Techniques for Managers Certification
- Conducting Employee Appraisals Certification
- Conflict in the Workplace Certification
- Construction Management Certification Level 1-3
- Constructive Feedback Certification
- Designing Effective Teams Certification
- Essential Skills for First-Time Managers Certification
- Facilities Management Certification Level 2
- How to Manage Virtual Teams Certification
- Inspirational Leadership Certification
- Key Tools and Knowledge for Team Leading Certification
- Leading Effective 1-1 Meetings Certification
- Leading Team Meetings Certification
- Managing Teams Certification

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Teams & Management *(continued)*

- Thomas-Kilmann Conflict Mode Instrument Certification
- Transport Management Certification Level 2
- Warehouse Management Certification Level 2
- Working in Teams Certification

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